

Ex. 69



January 15, 2009

Ms. Gonzalez

Dear Ms. Gonzalez:

Your letter dated January 9, 2009 has been forwarded to my attention for a response.

The letters and characters that you referenced in your letter, *UPN S*, *UPN B*, *UPN 8*, are not used to identify FedEx offices, domestically or internationally.

You may go to www.fedex.com to look up U.S. locations, or you may call Customer Service at 1-800-463-3339.

I hope this information is helpful.

Sincerely,

A handwritten signature in black ink, appearing to be "Yvette Davis". The signature is written in a cursive style with a large, looped initial "Y".

Yvette Davis
Customer Relations

yd/374907